



Customer Success Story

Rite-Way implements Compliance Application

The Situation

Rite-Way Industrial Service, Inc. has been servicing Ohio and surrounding states since 1991. They are a full service industrial and environmental cleaning company specializing in proper waste practices.

Many food services establishments are not aware of the proper fats, oils and grease disposal methods or the regulations enforced by the state and county government. This can lead to fines imposed by the agencies and costly repairs to sewer lines.

Most food services establishments have no standardized way to test and certify their employees on the proper disposal methods.

The Solution

MAPSYS Recommended:

- Implement a certification test provided to food establishment employees
- Create a standardized checklist to provide framework for scheduling and meeting all governmental regulations
- Provide administrative functions to manage the stores hierarchical
- Ability to generate invoice to be distributed to an independent third party printing company

Results

MAPSYS was able to develop a comprehensive solution to manage all aspects of a food service establishments fats, oils and grease disposal processes. A checklist system was developed that allowed both a standardized checklist that meets government regulations as well as a customized checklist created by the individual establishments. Users can be notified when the scheduled checklist is completed as well as any task a manager has defined. These checklists can be completed on any PC or internet enabled mobile device.

Test can now be administered to insure employees are knowledgeable in proper disposal practices. Managers can also create custom tests for individual processes that are relevant to each situation.

The Rite-Way administrators are able to create corporate entities and associate stores. With these entities they are able to generate licenses to provide user access to web application. When licenses are created the web app creates a license file and invoice that is sent off to a third party print company and sent to the food service establishment.

Key Highlights

Industry

Waste Management

Challenge

Rite-Way wanted to create a system to help food service establishments train their employees on how to maintain proper disposal methods following the mandated rules and regulations enforced by the state and county offices.

Solution

MAPSYS custom-designed web application

Benefits

Food service establishments have an easy to follow checklist to assure all their employees are up to date on disposal methods, saving money on costly fines and sewer repairs.



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