



MAPSYS PowerVS Migration/Professional Services: Terms & Conditions

These terms govern professional services provided by **MAPSYS, Inc.** ("MAPSYS"), an **IBM Platinum Partner** based in Columbus, Ohio, for **IBM Power Virtual Server (PowerVS)** on IBM Cloud.

By engaging MAPSYS for services—including assessments, migrations, provisioning, optimization, HA/DR, or managed support—you agree to these terms.

Scope of Services

Services are defined in a separate Statement of Work (SOW). They cover:

- Migration planning and execution for AIX, IBM i, and Linux on Power workloads
- Provisioning via IBM Cloud catalog tiles
- Post-migration optimization and support

MAPSYS performs all services professionally, following IBM PowerVS best practices.

Client Responsibilities

- Provide timely access to systems, data, and personnel
- Supply accurate environment details
- Maintain current backups before migration

Warranties & Disclaimers

MAPSYS warrants professional performance. **Services are otherwise provided "AS IS."** We disclaim all other warranties.

Migration Risks: Migrations carry technical risks. Success depends on your source environment, data quality, and cooperation. We do not guarantee zero downtime or 100% data fidelity unless explicitly stated in the SOW.

Limitation of Liability

MAPSYS's total liability is limited to the fees paid for the specific Services in the prior 12 months. We are not liable for indirect, consequential, or special damages (including data loss or business interruption).

Confidentiality & IP

Confidential information is protected for 3 years post-engagement. You own your data; MAPSYS grants a perpetual license to use project deliverables.

Termination

Either party may terminate an SOW for uncured material breach with 30 days' notice. You pay for services rendered up to termination.

Governing Law

Governed by Ohio law. Disputes are resolved in Franklin County, Ohio courts.

This Agreement, plus the applicable SOW, forms the full understanding. For questions, contact us at support@mapsysinc.com or 614-224-5193.

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